RIANDA HOUSE BOARD OF DIRECTORS MEETING AGENDA

June 29, 2023, 4:00-5:30 @ Rianda House If you need to join virtually, here's the Zoom link: https://us02web.zoom.us/j/3870370870

| Time | Item | Purpose |
|-----------|--|--|
| 3:45 | Social time | Meet and greet |
| 4:00-4:10 | Welcome - Peter Check-in: What does the core value of inclusiveness mean to you and for Rianda House? Overview of Agenda | Set the stage |
| 4:10-5:10 | Strategy Session - Peter • Board Development (Strategic Goal 2) • 4:10-4:30 Board education - Libby • 4:30-4:50 Board committee structure, potential committee members - Peter • 4:50-5:00 Board recruitment - Peter • 5:00-5:10 Program expansion (Strategic Goal 1) - Maury | Brainstorming Deliberation Decide Information |
| 5:10-5:15 | Consent Agenda - Peter | Decide |
| 5:15-5:30 | Board Member Actions - Peter & Libby • Actions to be completed | Clarity on commitments Follow through |
| 5:30 | Adjourn - Peter | |

Our Mission

We increase life expectations by providing programs and activities that help older adults remain **strong** in mind and body, **connected** in meaningful relationships, and **giving** from the overflow of their lives. In this way, we make life's final chapter the best of all.

Our Vision

We envision the UpValley transformed into a place like Greensboro, Vermont, where agism is eradicated. (See Rebecca Levy, *Breaking the Age Code*).

Our Values

We care
We are inclusive
We play
We seek wholeness
We strive for excellence

Core Expertise

We are the UpValley experts in getting the most out of life's greatest chapter.

Defining Metrics

- 1. The number of participants in Rianda House programs and activities each month
- 2. The number of participants who report feeling either Stronger, More Connected, and Giving

DESIRED IMPACT: All UpValley adults flourish through their lifespan

STRATEGIC IMPACT FRAMEWORK

| STRATEGIES | DESIRED RESULTS | GOALS |
|---|---|--|
| Advocate for older adults. | Rianda House is beloved, respected, | All UpValley older adults have easy access to trusted resources and activities facilitated by Rianda House and are happy, healthy, socially connected, informed, and secure. |
| | and known as the trusted resource and activity center | 2 Family, friends, and caregivers of UpValley older adults have the resources, information, and support they seek. |
| 2 Ensure people have easy access to wellness and enrichment classes, and the resources they need and want. | for all UpValley older adults. | 3 Board members are passionate about the mission of Rianda House, proud of their commitment, and feel their expertise is utilized, and they are valued. |
| Ensure Rianda House offerings are culturally relevant, innovative, responsive, popular, and fun. | 🕥 Rianda House's | Volunteers feel useful, effective, and connected to the organization and that they are a vital element to the success of Rianda House and the health and well-being of UpValley older adults. |
| responsive, popular, and run. | resources, activities, and programs are in | 5 Staff members feel valued, successful, part of a thriving and collaborative team, proud of the organization, and supported by leadership. |
| 4 Ensure Rianda House has the necessary resources to meet community needs and achieve our desired impact. | high demand by UpValley older adults. | 6 Donors feel connected to the impact of Rianda House, give generously, and feel proud of their investments (time, talent, and/or treasure) in Rianda House. |
| 5 Leverage collaborative relationships to ensure we are using best practices to provide the most relevant and | Rianda House is | City officials value and support their partnership with Rianda House and are proud of the impact on the communities. |
| meaningful programs available. | sustainable for the long-term, with the human and | Nonprofit organizations partner with Rianda House in order to provide accessible, relevant and comprehensive support services for UpValley older adults. |
| 6 Build a community of the engaged. | financial resources to be innovative and responsive. | Community members feel welcome at Rianda House, value its programs and activities, see it as critical to the community, and want to provide support to ensure it will be there for the future. |

RIANDA HOUSE
Inspire. Connect. Flourish.

UpValley's Senior Activity Center

RIANDA HOUSE | WWW.RIANDAHOUSE.ORG

707-963-8555 | INFO@RIANDAHOUSE.ORG

23-26 Strategic Plan

Our 10-year Dream

We expect to see older people visibly involved in the community, interacting with young people, working in business, and serving in all kinds of ways. Older adults will be respected by younger generations and vice versa. A group of older people might say, "We need to get some young people involved." A group of young people might say, "We need to get some older people involved."

3-year Strategic Goals

By December 31, 2025:

Participants

1. **Double** the number of monthly participant engagements from 900 in 2019 to 1,800 in 2025 with Rianda House and increase the number of participants reporting they are stronger, more connected, and giving.

Board

2. Our board has 11 engaged members who are fully committed to the mission and values of Rianda House and enjoy their experience on the board.

Status: off-track

Sustainability

3. We have sufficient financial and human resources and the processes and systems in place to sustain the organization into the future.

Status: almost on-track

Data

4. We have solid data to guide our future.

Status: On-track

Objectives for 2023

1. Quantitative Growth: Increase the number of monthly participant engagements to 1000/month.

Status: On-track

2. Fiscal Growth: Raise \$760,000 and establish reliable systems for sustained income.

Status: almost on-track

NOTES

We received the ERC credit of \$119,000 in June We are still waiting on the Jules Grant endowment

3. <u>Digital Infrastructure</u>: Fully implement Boomerang CRM and integrate it with all peripheral software and the new website.

Status: On-track

NOTES

We will be performing a much-needed upgrade to our volunteer management system in July and August

4. <u>Organizational Growth</u>: Create an operations manual for all key functions of Rianda House.

Status: almost on-track

NOTES

Our organizational consultants will dive in on June 28 to simplify and streamline our administrative structure.

5. <u>Qualitative Growth</u>: Develop a written assessment tool to track participant growth in strong, connected, and giving. Use this tool in 2023 to begin to show the growth of participants.

Status: On-track

| 2023 Dashboard | 2023 Targets | Q1 Actual | Q2 Actual | Q3 Actual | CY23 Actual |
|--------------------------------------|-----------------|---------------------|--------------|--------------|----------------|
| # of monthly participant engagements | 1,000 | <mark>858</mark> | | | |
| # of first-time participants | | | | | |
| \$\$ contributed revenue | 760,000 | <mark>96,140</mark> | 378,191 | | |
| % donor retention | 60 | <mark>52</mark> | | | |
| | | | | | |
| | Key | Celebrate | Watch | Act | |

Rianda House Board Prospect List

| Name | Suggested by | Info | Who will Ask | Status/Notes |
|--------------------|---------------------|---|-------------------|---|
| First Priority | | | | |
| Ayala, George | Peter | County HHS employee | Peter/Maury | Interested; Maury and Peter will clarify potential for conflict of interest with County programs. |
| Boeschen, Susan | | Winery owner, current donor | Peter | Peter will reach out Susan |
| Canning, Chris | Kris | Calistoga Mayor (not running for re-election) LGBTQIA+ | Peter/Maury | Maury will meet with him |
| Garvey, Julie | Bonnie | Spiritual advisor, Winery/Vineyard Owner | Bonnie | Interested. Bonnie and Maury will meet with her if possible. |
| Second Priority | • | | • | |
| Matovcick, Ed | Becky Jo & Maury | Former NVV Grant Committee member, senior advocate, Former Mike Thompson Chief of Staff, Public Affairs at Robert Mondavi Winery. | Maury/Becky Jo | Becky Jo will reach out |
| Oswald, Roberta | Kris | Property management/real estate in St. Helena, Soroptimist, poker | | |
| Snowden, Randy | Peter | Former Dir. Of Napa Co. Health & Human Services, native Napa Valley, winery/vineyard owner Former Attorney, | Peter | Peter will reach out to him |
| Third Priority | | , | 1 | |
| Sculatti, Katie | Peter & Stephen | Spanish teacher, young with small children, generations in the UpValley, connected to musical community | Peter/Maury | Peter will circle back to her Preliminary contact. |

| Prospective Committee Members | | | |
|-------------------------------|---------|-----------------------------|-----------------------|
| Name | Contact | Committee Suggestion | Status/Notes |
| Hoffman Paul | Stephen | Finance Committee | |
| John, Elaine | Bonnie | "Kitchen Cabinet"? | She is happy to be an |
| | | Development | informal advisor |

| | | | Former Dir of Philanthropy for the Queen. |
|---------------------------------|----------------------|--|--|
| | | | Will act as an advisor |
| Scott, Sharon (tied to Roberta) | ТВА | Programs/Events | poker, winery, lives on (?). Daughter - Nicolini |
| Stuard, Mary | Maury & Katherine | HR Advisor/Kitchen Cabinet | |
| Enger, Susan | Kris and Leslie | New to the community. Came to the open house. Enthusiastic about Rianda House. Mentioned something with schools - giving back. | Maury to follow-up |

Board Actions

Board Action Plan - May 2023 Board Meeting

| Action | Who will do it | By when |
|---|---|---------|
| Reach out to Julie Garvey for Board | Leslie will ask Bonnie if she's talked with Julie | 5/30/23 |
| Reach out to Chris Canning about board service | Maury | 6/2/23 |
| Proposal to Boeschens for expansion | Maury | 6/9/23 |
| Reach out to Randy Snowden | Peter | 5/31/23 |
| Reach out to George Ayala | Peter | 6/9/23 |
| Send Finance Committee Charter to Leslie | Libby | 5/25/23 |
| Put the draft Finance Committee Charter in front of the committee | Leslie | 6/12/23 |
| Put committee information in the July newsletter | Maury | 7/1/23 |
| Draft charters for committees and share them with Board | Libby | 6/6/23 |

Board Action Plan - June, 2023

| Action | Who will do it | By when |
|--------|----------------|---------|
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